

# Ndumiso Jayson Shusha

128 Nyoni Circle, Ecaleni Section, Tembisa 1632.  
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## Objective

Reliable and highly adaptable professional with 4 years of IT training and a suite of Cybersecurity Certificates (ISC2, Google, Ethical hacking). Proven track record of physical hard work in construction and maintenance, combined with high-level problem-solving skills. A fast learner with a diverse background in hospitality and machinery operation, ready to bring a dedicated work ethic and technical mindset to any team.

## Experience

- **T.O Strand Beach Resort** June 2019 - January 2022  
Hospitality Assistant
  - Customer Service: Coordinated with kitchen, front desk, and waiters to deliver seamless service
  - Managed high-pressure shifts with precision and customer focus
  - Demonstrated adaptability, multitasking, and frontline problem-solving
  - Point of Sale (POS) Literacy: Effectively used digital ordering and payment systems, showcasing an ability to learn and master new software quickly.
  - Inventory management: Organized and stocked retail inventory, ensuring the shop floor was always prepared for high traffic holiday periods
- **Morris Household** February 2023 - December 2024  
General worker
  - Cleaning and Maintenance
  - Loading and unloading materials or goods
  - Operating basic machinery tools under supervision
  - Performing manual labor
  - Physical Stamina: Performed heavy lifting and site preparation in a high-pressure environments, demonstrating strong physical endurance and a dedicated work ethic.
  - Team Collaboration: Worked closely with site managers and contractors to complete projects within strict deadlines.
  - Safety Excellence: Maintained a zero- accident record by strictly following health and safety regulations and properly using Personal Protective Equipment (PPE).
- **Self-directed(Freelance )** June 2022 - Present  
Cybersecurity and IT Support
  - Delivering domestic IT support: WI-FI Setup, printer configuration, device troubleshooting.
  - Promoted cybersecurity awareness and safe digital habits in households.

- Completed hands-on labs via TryHackMe and Cisco Networking Academy
- Practiced SIEM monitoring, log analysis, and malware detection using Kali Linux tools
- Applied ISO/IEC 2001 and GDPR/POPIA Framework's for risk Modelling and data classification

## Education

- **Nombuso high School** 2014  
Grade 12
- **Walter Sisulu University** Start 2017 - Pending Completion  
Diploma in Information Technology (Incomplete One Module Pending )
- **ISC2, Cisco Networking Academy, TryHackMe, Alison, Fortinet and Google Cybersecurity with Coursera** 2025 - Present  
Cybersecurity Certifications (Self-directed)  
Completed

## Skills

- Cybersecurity Fundamentals
- Kali Linux & Offensive Tools
- Social Engineering and Reconnaissance
- Penetration Testing Tools
- Network and Web Security
- Security Principles
- Network Security & Firewall Configuration
- Access Controls Concepts
- Security Operations
- Business Continuity
- Governance, Risk, and Compliance (GRC)
- IT Support & Troubleshooting
- Secure Data Handling
- Incident Response
- Ethical Hacking
- Vulnerability Assessment
- Access Control Concepts
- Security Operations
- Basic Programming
- IT Network Setup
- Problem-Solving & Critical Thinking
- Team Collaboration
- Time Management
- Attention to Detail
- Adaptability
- Customer Service
- Hospitality Operations
- Workplace Safety Awareness

- Patience and empathy
- Networking Fundamentals

## Projects

- **Cybersecurity Labs & Simulations**

- Completed practical labs via TryHackMe and Cisco Networking Academy
- Practiced basic incident response, log analysis, and etbical hacking using Kali Linux tools like Nmap and Wireshark

- **Risk Modelling & Data Classification**

Applied ISO/IEC 27001 and GDPR/POPIA framework's to map threats, control, and document types. Simulated incident response and built secure classification models.

## Personal Details

- Date of Birth : 01/09/1996
- Nationality : South African
- Gender : Male

## Reference

- **Mr Bruce Sole - T.O Strand Beach Resort**  
Manager  
0731373808
- **Mr Peddy Moris - Moris Household**  
Manager  
0837094463